



Your Career as a Cat® Dealer Technician

Q: Am I a good candidate for a career as a Cat® Dealer Technician?

A: Being a Cat® Dealer Technician is great if you like to work with your head *and* your hands. As a Cat Dealer Technician, you should also be ready to handle different challenges every day—in the shop or in the field.

Being a Cat Dealer Technician takes an educated, skilled professional...but it's no desk job. You'll get physical with large-scale, high-tech engines and machines. You'll work on all kinds of job sites or in a big service shop (sometimes both in one day).

You'll be part of the team that helps get important work done—like road construction, building projects, and other jobs that shape the world we live in. You'll be the expert who diagnoses problems, finds solutions, and performs the service or repairs. If that sounds like your kind of challenge, this career is for you.

Q: What kind of training do I need?

A: Cat Dealers need applicants with basic training in subjects like diesel engines, power trains, hydraulics, electronic systems and HVAC (Heating, Ventilation, and Air Conditioning).

Q: Where can I get training?

A: Quality training programs are available at many high school and college/post-secondary public schools, as well as private schools and military services.

Q: Are training programs available through Cat Dealers?

A: Yes, although program availability varies in some areas. Caterpillar, Cat Dealers, and community and technical colleges are working together to provide the education and training you need to begin a Cat Dealer Technician career.

Cat Dealers support many one-year and two-year programs. One-year programs get you ready to start your career by exposing you to the fundamentals of diesel engines, power trains, hydraulics and electrical systems. Two-year programs offer more in-depth training in these areas.

One unique two-year program Cat Dealers support is the Cat Dealer Technician Program—also known as ThinkBIG. Many dealers in North America work with specific colleges to host this program. ThinkBIG teaches you how to service Cat equipment using cutting-edge diagnostic and maintenance systems, advanced technologies and high-tech tools. Graduates of this program receive an associate's degree in Applied Science. More information on this program—and a four-year program called ThinkBIGGER—can be found at www.cat.com/thinkbig.

Q: Are internships available?

A: Many programs offer on-the-job training through internships at local Cat Dealers. You'll have the opportunity to work directly with Cat machines and engines, assist trained technicians, and learn how it feels to be a valuable member of the Cat Dealer family.

Q: What assistance is available?

A: Check with your local Cat Dealer to find out more on possible scholarship or sponsorship opportunities you may qualify for.





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Q: What kinds of work could I be doing?

A: As a Cat® Dealer Technician, you'll be on a career path to become a specialized expert, skilled in electronically controlled engines, satellite-based navigation systems, sophisticated computer-based diagnostics, state-of-the-art hydraulics, transmissions, and more.

You'll have the chance to work with more than 300 different Cat machines and engines in industries including:

- Earthmoving
- Forestry
- Power Generation
- Construction
- Road Building
- Mining
- Trucking & Transport
- And More

Q: Where are the jobs located?

A: Cat Dealerships service territories throughout North America. Get the training and you can go to work just about wherever you want to live.

Q: What kind of salary can I expect?

A: The heavy-equipment industry pays well, and Cat Dealers lead the way in offering great salaries.

Q: Do Cat® Dealers provide benefit packages?

A: Yes, Cat Dealers have been in business for many years. They are well established and are able to offer benefit packages that are among the best in the business.

Q: Are there opportunities for advancement?

A: Absolutely. With good performance and ongoing learning, you can take your career as far as you want. Cat Dealers are big companies with lots of room to grow. You'll have opportunities to move into more advanced technician jobs, as well as supervisory and dealership management positions.

Q: What about job security?

A: There's currently a worldwide shortage of trained heavy-equipment technicians. Good jobs are available now in numerous locations.

You'll have a great future as a Cat Dealer Technician because your skills will always be in demand. Cat on-the-job training, Caterpillar's technology advantage, and the Cat Dealer reputation for service excellence will give your career value that lasts a lifetime.

Q: How can I find more information?

A: The "Find a Dealer" link at www.cat.com/dealercareers can put you in touch with a Cat Dealer near you. They're ready to talk to you about your opportunity to become a Cat Dealer Technician.

**More than a career choice.
A choice career.**